



Guardian Angels
Medical Service Dogs, Inc.

Together, We can Unleash the Power to Heal

2020

Donor Privacy Policy

This privacy policy applies to Guardian Angels Medical Service Dogs, Inc. supporters and describes how Guardian Angels uses information you provide when you make a donation to us or sign up to receive emails (the "Donation Process"). When you provide us your information, rest assured that Guardian Angels uses industry-standard security measures, including encryption, firewalls, and physical security to protect your data.

Please remember that this policy applies to information provided by supporters during the donation process. It is our goal that you fully understand how we collect information, how we use that information, and the steps we've taken to protect that information. We will update this policy from time-to-time, so make sure to check this page periodically. If you have any questions about this policy, please email us at: info@MedicalServiceDogs.com.

What type of information does Guardian Angels collect?

During the Donation Process, Guardian Angels will likely ask for information that could be used to identify you. This includes your contact information, such as your name, mailing address, phone number, and email address. If you donate via credit or debit card, we will also ask for your card number, expiration date, and other information necessary to process the transaction. If you donate via check, we may ask for limited bank information.

When does Guardian Angels collect this information?

We collect this information from you during the Donation Process. If you donate online, your donation will not be processed without certain required information. We may also collect information as we communicate with you after your donation is made. Third parties may also share your information with Guardian Angels, in accordance with applicable laws, rules, and standards. Rest assured that no matter how we access your information, we'll use it only in accordance with this policy.

Headquarters: 3251 NE 180th Ave., Williston, FL 32696

(352) 425-1981 • MedicalServiceDogs.org



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How does Guardian Angels use the information we collect?

We generally use your information to process donations, send you periodic messages, and share with other parties for the purpose of furthering our mission, as required by law, or as part of a legal process. Guardian Angels may use your information in the following ways:

- Enter your information into our databases for internal record keeping, reporting, and data analysis;
- Communicate with you to obtain your input, provide you with information, or request contributions (provided you have not opted out of receiving such communications);
- Provide you with necessary tax information regarding your donation;
- Customize our website according to your interests;
- Share information with third parties who provide goods and services to Guardian Angels (e.g., parties who process donations or help us manage our website and databases);
- Share information with third parties who may provide services to people requiring the use of a medical service dog or other groups you may be interested in; and
- Share information with third parties as required by law, or a part of a legal

Does Guardian Angels share my information?

Guardian Angels may share your personal information as discussed herein. When we share information with outside organizations, we do so subject to appropriate confidentiality rules designed to protect your information from unintentional disclosure.

Can I opt out of receiving messages and sharing of my information?

Yes. We provide you with the opportunity to opt out of having your personal information used for certain purposes when we ask for this information.

If you no longer wish to receive communications from Guardian Angels, you may opt out of receiving such messages by following the instructions included in the message itself. You may also call the Donor Services team at **800-398-6102 Option #3**.

If you would like to opt out of sharing personal information with other organizations, please let us know by emailing your name and address, as it appears on your mailing to: info@MedicalServiceDogs.com.

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